## P-Glossary

## **National Quality Awards**

A national quality award is usually a country's most prestigious award for enterprises (private or public) in recognition of business excellence in implementing a system wide quality management. The framework is usually an integrated performance/result-based approach translated into working guidelines called a performance excellence framework (with operating criteria and core values). System here refers to an organization, enterprise, or operating unit with a unique mission and objectives. Award systems are designed primarily to serve national interests by improving competitiveness or enabling sustainable economic growth.

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