




India hosts Indonesian KM study mission

The National Productivity Council (NPC) of India hosted an individual-country study mission on Improving Organizational Productivity through Knowledge Management (KM), Learning Organizations, Enterprise Resource Planning (ERP), and Enterprise Resource Management (ERM) for a group from Indonesia, 29 November–1 December 2010 in New Delhi. Six mission members were from the Biofarma Company and one from the NPO of Indonesia. The objective was to investigate the latest developments in KM and modern IT applications like ERP and ERM.

On the first day, the details of various productivity services of the NPC were explained, especially new developments in KM. Director (IT and KM) G.S. Krishnan summarized the proposed activities of the KM Centre being set up by the NPC. The Indonesian mission was also taken to the Indian Institute of Technology (IIT) Delhi, the premier engineering institution in India. The members toured the Foundation of Innovation and Technology Transfer at IIT Delhi and were briefed on how the foundation develops innovation centers through technology incubation and promotion of entrepreneurship. A presentation was also made by a new start-up in the pharmaceutical sector.

On the second day, the mission visited North Delhi Power Limited, an electricity distribution company that relies on modern ERP applications. In the afternoon, executives from Bharat Electronics Limited in Ghaziabad described the factors contributing to the success of a KM demonstration project executed by the NPC under APO sponsorship. On the last day of the study mission, Dr. Ronald Young, an internationally known KM expert, spoke on KM to Innovation and engaged in discussions with the mission members.

The individuals in the study mission expressed appreciation of the many advances occurring in the fields of KM, innovation, and IT applications in India and satisfaction with what they had learned during their visit to the country. They also felt that they would be able to utilize the services of the NPC India and APO-designated KM experts to adapt the concepts involved in their own organizations. 

Contributed by G.S. Krishnan, Director, NPC, India