

## New officer at Secretariat

Starting 10 December, the APO Secretariat has a new officer in the Industry Department. The addition of Md. Zainuri Juri, formerly of the National Productivity Corporation, Malaysia (NPC), brings the number of officers in the department to six. After receiving a degree in political science in Malaysia, Zainuri worked for a brief stint in the banking sector, where he received an outstanding customer service certificate. During his years at the NPC, where he was appointed APO Liaison Officer in 2005, he was involved in projects covering 5S systems in SMEs, international technical cooperation, TQM consultancy, and the development of a TQM model company. Zainuri kept his own productivity and quality levels high by attending numerous training courses and seminars over the past seven years.



Zainuri describes himself as “a reliable person who enjoys the company of others and who works well within a team.” Married with one child, he loves sports in general, especially football and bowling, and is fond of travel.