



Common sense talk

“Creative minds always have been known to survive any kind of bad training.”

Anna Freud

“Nothing is more dangerous than an idea when it is the only one you have.”

Emile Charter

“Innovation—any new idea—by definition will not be accepted at first. It takes repeated attempts, endless demonstrations, monotonous rehearsals before innovation can be accepted and internalized by an organization. This requires ‘courageous patience.’”

Warren Bennis

“Pick battles big enough to matter, small enough to win.”

Jonathan Kozol

“Well-managed, cooperative conflict contributes to the productivity and innovativeness of organizations and the competence and well-being of people.”

Dean Tjosvold