

Secretary-General Yamazaki visits Malaysia

After attending the Business Excellence Global Conference and Training for Senior Assessors in Singapore, APO Secretary-General (SG) Ryuichiro Yamazaki went on to visit Malaysia on 10 and 11 November. Accompanying him was APO Industry Department Program Officer Muhammad Idham Mohd. Zain. SG Yamazaki first called on Malaysia Productivity Corporation (MPC) Director General Mohd. Razali Hussain, who briefed him on MPC activities. SG Yamazaki was also given a tour of the MPC's Gallery archives and met many of the staff. Later, the MPC management hosted a welcome dinner for him.

On the second day, SG Yamazaki visited Autokeen Sdn. Bhd, where he was warmly received by the company's officers and shown the total quality maintenance (TQM) activities on the shop floor. Autokeen is an APO demonstration company for TQM engaged in stamping and subassembly of metal components, mainly for domestic automotive industry customers. In the afternoon, SG Yamazaki paid a courtesy call on the Secretary General of the Ministry of Foreign Affairs Malaysia YBhg. Datuk Mohd. Radzi bin Abdul Rahman in Putrajaya. SG Yamazaki and SG Radzi are long-standing friends since their simultaneous ambassadorial postings in Vietnam and most recently in Japan.

The visit to Malaysia gave the SG a perspective of MPC operations and cur-



SG Yamazaki discussing the Malaysian productivity program with MPC Director General Mohd. Razali Hussain. APO/M. Idham Mohd. Zain

rent concerns. It also reaffirmed the mutually supportive relationship between the APO Secretariat and the Government of Malaysia and with the MPC in particular. 