



# p-Experts deputed by the APO

## REPUBLIC OF CHINA

The following were deputed to serve as resource persons in the Global Best Practice Workshop, 20–21 October 2004: **Mr. Bruce Searles**, Managing Partner, Benchmarking Partnerships, Australia; **Ms. Shahuren Ismail**, Director, National Productivity Corporation, Malaysia; and **Mr. Ho Kok Wai**, Head & Vice President, Learning and Development, Oversea-Chinese Banking Corporation Limited, Singapore.

The following were deputed to serve as resource persons in the workshop on Green Supply Chains and Eco-design, 25–28 October 2004: **Dr. William Olson**, Director, International and Environmental Research and Development, Motorola Labs-PRRC, USA; **Mr. Hiroyuki Sato**, Secretary-General, Green Purchasing Network, Japan; and **Mr. Kean Chan**, Deputy Chairman, Environmental Management Technical Committee, SPRING Singapore.

## FIJI

**Mr. Swee Seang Goh**, Director, Industry Research, National Productivity Corporation, Malaysia, was deputed to conduct a training course on the Balanced Scorecard, 25–29 October 2004.

**Mr. Gurjeet Singh**, Deputy Manager, Tinplate Company of India Limited, and **Mr. Sanjeev Kumar**, Senior Manager, Mecon Limited, India, were deputed to provide expert services in the workshop on ISO9000/ISO14000, 3–10 November 2004.

**Dr. Janet Lim Beng Looi**, Managing Director, Q-Brand Business Sdn. Bhd., Malaysia, was deputed to provide expert services in the training workshop for Women Entrepreneurs, 15–19 November 2004.

**Dr. Jerome Agrusa Che**, Professor, Travel Industry Management, College of Business Administration, Hawaii Pacific University, USA, was deputed to provide expert services in the workshop on Management for Service Operation, 23–26 November 2004.

**Dr. James Chen**, Associate Professor, Department of Industrial Engineering, Chung Yuan University, Republic of China, was deputed to serve as resource person in the Industrial Engineer Training, 22–26 November 2004.

**Prof. Tan Wee Liang**, Singapore Management University, and **Mr. John Parsons**, Principal, Resource Alternatives Australia and National Executive Business Strategy, Australian Productivity Council, were deputed to serve as resource persons in the forum on Development of National Productivity Organizations, 29 November–1 December 2004.

## INDIA

**Mr. Yasuhiko Iwaoka**, Senior Consultant, Iwaoka R&C, Japan, was deputed to serve as an expert to conduct stage II of the APO project on Development of Demonstration Companies/Organizations, 15–19 November 2004.

The following were deputed to serve as resource persons for the study meeting on New Concepts of Top Management, 22–25 November 2004: **Dr. Jisoo Yu**, Dean, School of e-

Business, College of Economics and Business, Kookmin University, Republic of Korea; **Mr. Shigenobu Ohara**, President, Project Research Corporation, Japan; **Dr. James Wang**, President, Besteam Management Consulting Inc., Republic of China; and **Prof. Mark Goh**, Associate Professor, NUS Business School, Singapore.

## INDONESIA

**Dr. Tetsuo Yamane**, Director, Development Division, Nippon Bio-science Co., Ltd., Japan, was deputed to serve as resource person in the demonstration project on Green Productivity for Tourism and the Community, 28–30 October 2004.

The following were deputed to serve as resource persons in the workshop on Green and Productive Tourism, 29 November–3 December 2004: **Mr. L.V. Keshav**, Vice-President, R&D, Corporate Quality & Environment Mgt., Ion Exchange Ltd., India; **Prof. Tor Hundloe**, Director, Environmental Management Center, University of Queensland, Australia; and **Prof. Tay Joo Hwa**, Head, Division of Environmental and Water Resources Engineering, Nanyang Technological University, Singapore.

## JAPAN

The following were deputed to serve as resource persons in the Venture 2004: Asian Forum on Venture Business, 9–11 November 2004: **Mr. Chivukula Sree Rama Prabhu**, Deputy Director-General, National Informatics Centre, India; **Mr. Myung-Hyun Chang**, CTO, Accede Solutions Co., Ltd., Japan; **Dato Mustafa Mansur**, President, Federation of Malaysian Manufacturers; and **Mrs. Tan Leng Leng**, Vice President, SembCorp Parks Management Pte. Ltd., Singapore.

## REPUBLIC OF KOREA

**Mr. Ian Gaunt**, CEO, Australian Portfolios, Australia, was deputed to serve as resource speaker in the training course on Six Sigma, 2–5 November 2004.

## LAOS

**Mr. Shigetsugu Namiki**, President, Namiki Management Consulting, Japan, and **Mr. Yasuhiko Iwaoka**, Senior Consultant, Iwaoka R&C, Japan, were deputed to provide training on New Model Company Building, 25–29 October 2004.

## MALAYSIA

**Mr. Rodney M. May**, Consultant, Australia, was deputed to serve as resource person in the ongoing Integrated Community Development Project on Natural Farming, 21–25 November 2004.

## MONGOLIA

**Mr. Hsiu-Ching Yeh**, Senior Consultant, China Productivity Center, Republic of China, was deputed to serve as an expert in stage II of the Development of Demonstration Companies/Organizations, 20–24 September 2004.

**Mr. Ramachandran S. Mani**, Technical Director, NIC, Ministry of Communication and IT, India, was deputed to provide consultancy services on Network Security, 25–29 October 2004.

## PAKISTAN

**Dr. Sang-Chan Park**, Professor, Department of IE, Korea

Advanced Institute of Science and Technology, Republic of Korea, was deputed to serve as resource person for the symposium on Strategic Alliances among SMEs through Technology Fusion, 30 November–3 December 2004.

## PHILIPPINES

**Mr. Mervin Hew Pang Wei**, Management Consultant, Singapore, was deputed to conduct a training seminar on Infusing Knowledge Management and Innovation in Quality Circles, 11–20 October 2004.

**Mr. Satin Morton**, President, FoodAdviz LLC, USA, was deputed to provide expert services in the seminar-workshop on Enhancing Food Certification Systems, 21–22 October 2004.

## SINGAPORE

The following were deputed to serve as resource persons in the study meeting on Enterprise Innovation and Value Creation for Higher Growth, 26–28 October 2004: **Dr. Hiwhoa Moon**, Standing Advisor, UGCom Co., Ltd., Republic of Korea; **Dr. Steven Hung-Chi Wu**, President, SMEHUB.NET, Republic of China; **Dr. Georges Haour**, Professor, International Institute for Management Development, Switzerland; and **Dr. Mutsuhiro Arinobu**, Corporate Vice-President and Director, Corporate Research & Development Center, Toshiba Corporation, Japan.

**Mr. Hajime Inoue**, Executive Officer, Advertising & Promotion, Parco Co. Ltd., Japan, was deputed to provide expert services in the Asian Shopping Centre Conference, 24–25 November 2004.

## SRI LANKA

The following were deputed to serve as resource persons in the study meeting on the Cluster Approach for Industrial Development, 25–28 October 2004: **Dr. Tai-Yang Hwang**, President, Century Development Corporation, Republic of China; **Dr. Somchai Chatratana**, Assistant to the President, National Science and Technology Development Agency, Thailand; and **Mr. Stephen Richard Wyatt**, Vice-President, Monitor Group, Singapore.

**Mr. Arnel D. Abanto**, Assistant Vice-President, Development Academy of the Philippines, was deputed to provide expert services in the training course on Business Excellence through Human Resources Management, Productivity Improvement, and Quality Improvement, 15–18 November 2004.

## THAILAND

**Dr. Arnat Tanchu**, Lecturer, Department of Soil Resources and Environment, Faculty of Agricultural Production, Maejo University, Thailand, was deputed to serve as resource person in the Integrated Community Development Demonstration Program Observational Study Mission on Natural Farming Systems, 22–26 November 2004.

## USA

**Mr. Robert J. Osterhoff**, Director and Treasurer, Foundation for the Malcolm Baldrige National Quality Award, Inc., USA, was deputed to serve as chief resource person in the study mission on the Malcolm Baldrige National Quality Award, 27 September–1 October 2004.