COMMON SENSE TALK

"The evidence shows that, on average, it required five workers in the LDCs to produce what one worker produces in other developing countries, and 94 LDC workers to produce what one worker produces in developed countries in 2002–2003. Worse still, the productivity gap is widening."

UN Conference on Trade and Development

"The single biggest problem in communication is the illusion that it has taken place."

George Bernard Shaw

"He who does not understand your silence will probably not understand your words."

Elbert Hubbard

"The most important part of being a great coach is having great players."

Geno Auriemma

"The best portion of a good man's life is his little, nameless, unremembered acts of kindness and of love."

William Wordsworth

"Learn everything you can, anytime you can, from anyone you can—there will always come a time when you will be grateful you did."

Sarah Caldwell

"What will become compellingly important is absolute clarity of shared purpose and a set of principles of conduct—a sort of institutional genetic code that every member of the organization understands in a common way and with deep conviction."

Dee Hock

"A professional is someone who can do his best work when he doesn't feel like it."

Alistair Cooke

"You can tell whether a man is clever by his answers. You can tell whether a man is wise by his questions."

Naquib Mahfouz