

Results-based management for public-sector productivity enhancement

Results-based management (RBM) is a management strategy by which all actors contribute to achieving the desired results. RBM is used in many international and private-sector organizations. As governments worldwide are under pressure to have greater transparency and better governance frameworks, the RBM strategy has become a global trend in the public sector.

A workshop on Results-based Management for Public-sector Organizations was held by the APO in conjunction with the Vietnam National Productivity Institute, 9–12 June, in Hanoi. Twenty-one participants, comprising ministerial officers of 14 member countries, attended. This workshop was part of continuing efforts by the APO to promote RBM application at government and sectoral levels to enhance public-sector productivity.

Participants discussed the benefits and challenges of RBM implementation at national level and learned from the advanced RBM systems in Canada and the ROK under the guidance of experts. At the end of the workshop, they reinforced the findings of the 2014 APO workshop on the same topic: to increase the quality of service to citizens, governments should focus on results, rather than activity and disbursement of budgets; and an individual public organization's efforts in applying RBM must be made in the context of sectoral planning and the national performance framework. Participant and Development Academy of the Philippines (DAP) Vice President Imelda C. Caluen advised that the workshop would not be the last project on RBM. As the DAP was the newly appointed Center of Excellence for Public-sector Productivity, she pledged that RBM would continue to be promoted in the public sector of APO members. 