



## PROJECT NOTIFICATION

Reference No.: 109

<b>Date of Issue</b>	16 May 2023
<b>Project Code</b>	23-CP-47-GE-TRC-A
<b>Title</b>	Development of Public-sector Productivity Specialists
<b>Timing</b>	10 July 2023–14 July 2023
<b>Hosting Country(ies)</b>	Philippines
<b>Venue City(ies)</b>	Not Applicable
<b>Modality</b>	Online
<b>Implementing Organization(s)</b>	Development Academy of the Philippines and APO Secretariat
<b>Participating Country(ies)</b>	All Member Countries
<b>Overseas Participants</b>	38
<b>Local Participants</b>	12
<b>Closing Date</b>	26 June 2023
<b>Remarks</b>	Not Applicable

<b>Objectives</b>	Discuss the importance of productivity growth in the public sector; examine the roles of productivity specialists in supporting improvement initiatives in public-sector organizations; equip participants with required skill sets and competencies as productivity specialists; and preliminary screening for the face-to-face course on the similar subject.
<b>Rationale</b>	The APO continues to explore ways to enhance workforce efficiency, employee skills and motivation, and managerial abilities to make the most of public resources and meet citizens' needs in the new normal. These are the basics of the APO Public-sector Productivity Framework, which aims to strengthen public-sector capacity through enhancing the skills of employees.
<b>Background</b>	<p>The COVID-19 pandemic affected the public sector, which impacted the continuity of important services like healthcare, education, public administration, and accessibility to food due to mobility constraints. Public-sector employees had to adapt to remote work and adopt digital solutions, while ensuring the delivery of services and boosting productivity and performance.</p> <p>The APO and DAP have identified a variety of activities over the years and conducted a number of programs to help participants build the necessary skill sets and competence to be productivity specialists. It is necessary to continue the programs to train more public-sector employees as productivity specialists.</p> <p>This training course will cover improving productivity in public-sector organizations as well as discuss the significance of continued productivity growth, including the concepts, methodologies, tools, and procedures required for productivity specialists in the sector.</p>
<b>Topics</b>	Role of the public sector and global trends in improving productivity; Citizen-centered service and opportunities for improving public service delivery in the new normal; Performance management and public-sector leadership; Development of productivity improvement plans; Measuring public-sector productivity; Approaches for improving organizational productivity; and Competency assessment.
<b>Outcome</b>	Enhanced understanding of the importance of productivity growth in the public sector; methods to improve work processes, skills of employees, and managerial capability are identified; lessons are learned from case studies and best practices of public-sector productivity specialists; and national candidates for the public-sector productivity specialists' face-to-face course.
<b>Qualifications</b>	Policymakers and government officials, representatives of local government units and enterprises, and NPO officials working on public administration, training, and educational programs for the public sector.

Please refer to the implementation procedures circulated with this document for further details.



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