



PROJECT NOTIFICATION

Reference No.: 434

Date of Issue	10 July 2024
Project Code	24-CL-31-GE-WSP-A
Title	Workshop on Labor–management Relations in the Digital Era
Timing	26 November 2024–29 November 2024
Hosting Country(ies)	Republic of Korea
Venue City(ies)	Seoul
Modality	Face-to-face
Implementing Organization(s)	Korea Productivity Center
Participating Country(ies)	All Member Countries
Overseas Participants	19
Local Participants	6
Closing Date	26 September 2024
Remarks	Not Applicable

Objectives	Examine the current status of and issues in labor–management relations in the digital era in APO members; identify the roles of different stakeholders in promoting harmonious labor–management relations for productivity improvement; and explore the policy implications of digital technologies in promoting labor–management relations.
Rationale	According to the ILO (2022), the diffusion of digital technology into nearly every business and workplace is reshaping the world of work. The way that work is conceptualized and how people perform their jobs have been altered and transformed by digitalization with increased speed of business processes, reduced transaction costs, and increased efficiency of resource use.
Background	<p>Driven by advanced technology, conventional work styles requiring high labor intensity have shifted toward less physical interaction. Employers and employees no longer need to be under the same roof, which was exacerbated by the COVID-19 pandemic. Due to these changes, labor–management relations have become more complex and challenging. The rise of remote work and flexibility, the gig economy, and freelancing create new challenges for both employers and employees in sustaining productive labor–management relations and leveraging digital technology for productivity.</p> <p>The APO has promoted labor–management relations to improve employee motivation, treatment, benefits, and labor practices in a competitive environment. This workshop will revisit the changes that have occurred in many workplaces with digitalization, explore their implications for workers’ well-being and working conditions, and assess new challenges for policy interventions.</p>
Topics	Digitalization and labor–management issues; Managing workplaces in the digital era; Strengthening labor–management relations in the digital era; Labor productivity performance in the digital era; and Best practices of labor–management relations in the digital era.
Outcome	Understanding of the impact of digitalization on labor–management relations, along with common issues and challenges, and proposals on how to advance the relationship between employees and management of organizations in the digital era.
Qualifications	Government officials, representatives of industry associations and trade unions, and NPO staff working on labor–management issues and training and consultancy services relating to digital workplaces.

Please refer to the implementation procedures circulated with this document for further details.



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